IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Grigore Rusu

Assignee: Dell Products L.P.

Title: System and Method for Event Tracking Across Plural Contact Mediums

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Examiner: Gabrielle A. McCormick Group Art Unit: 3629

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Austin, Texas July 28, 2008

Electronically Filed

COMMISSIONER FOR PATENTS PO BOX 1450 ALEXANDRIA, VA 22313-1450

RESPONSE TO FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office action dated June 16, 2008, having a shortened statutory period expiring September 16, 2008. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.